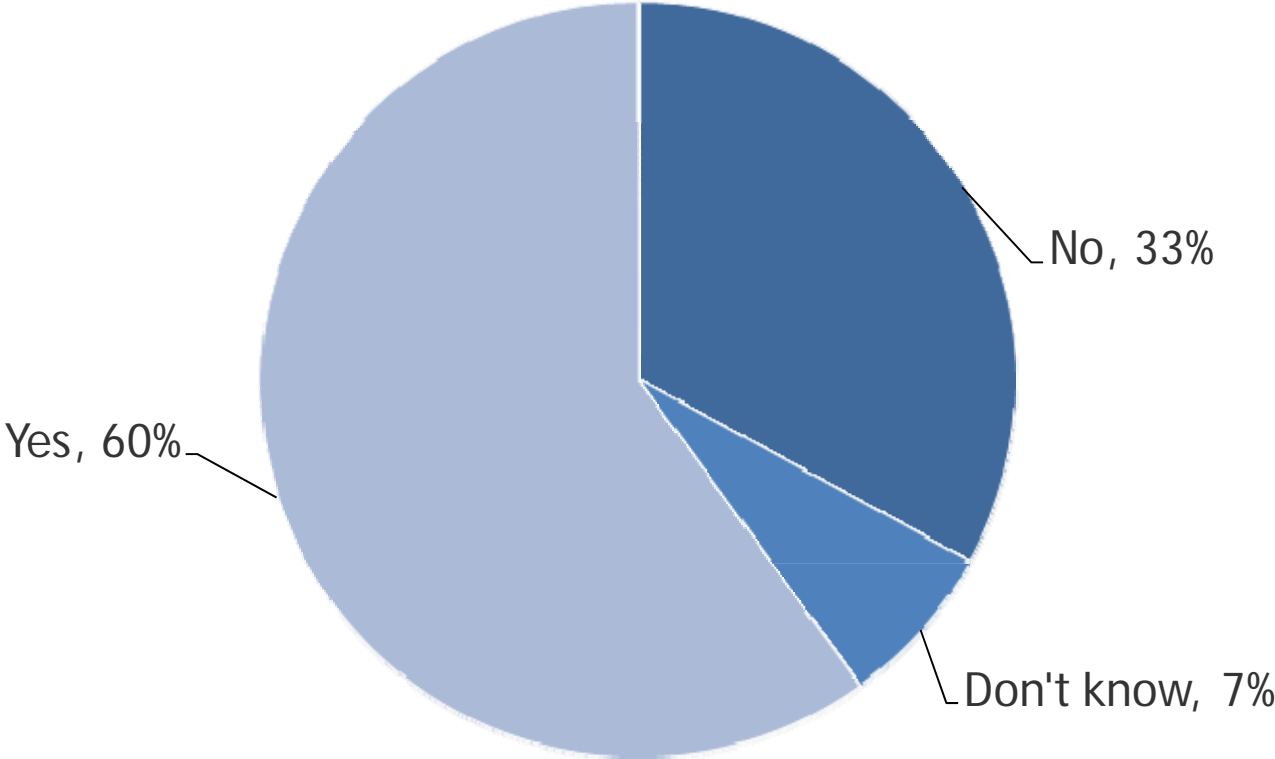


CompleteTax Tax Refund Survey 2010

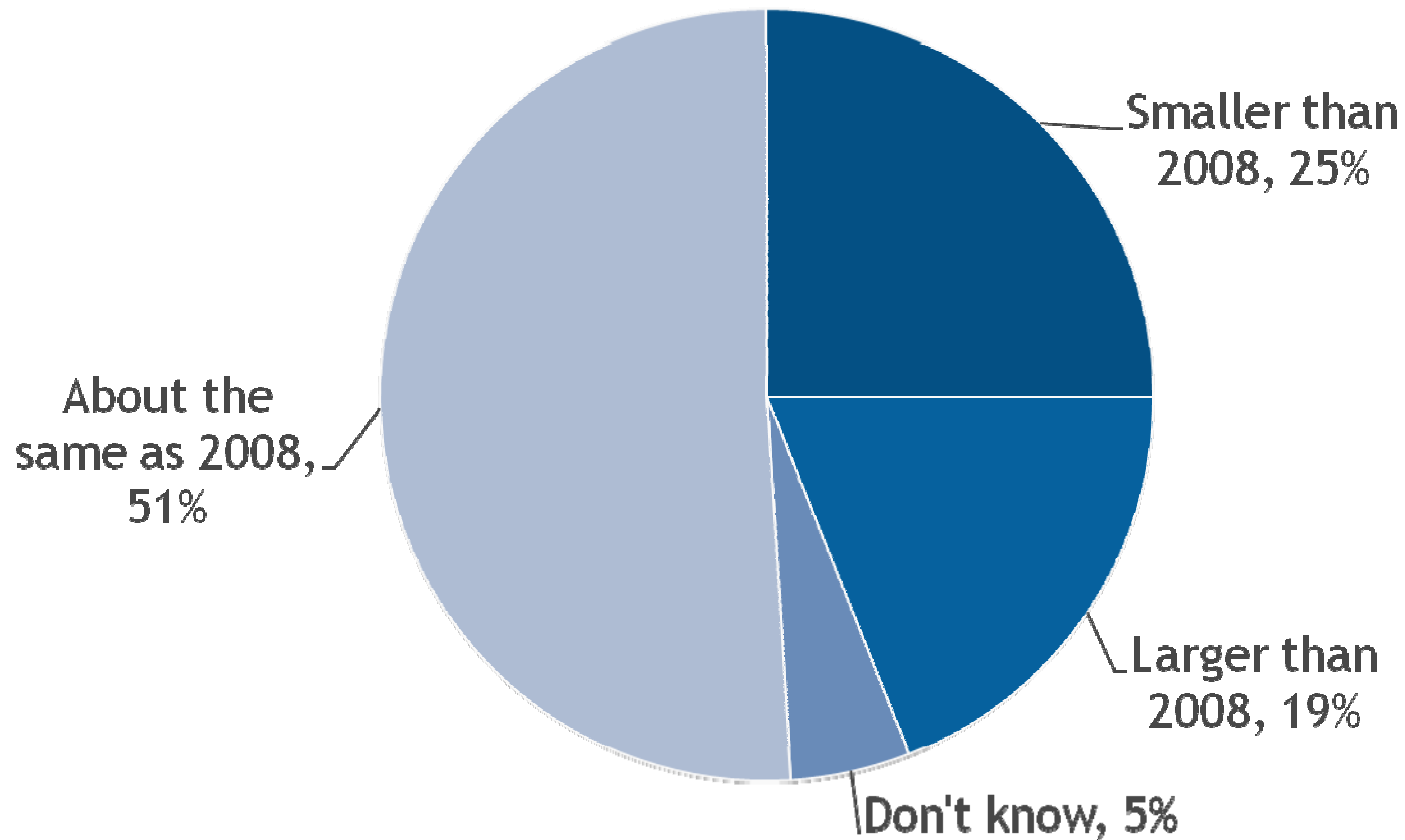
Days of splurging on tax refunds are over;
Taxpayers saving or paying down debt

Expect to Receive a Tax Refund



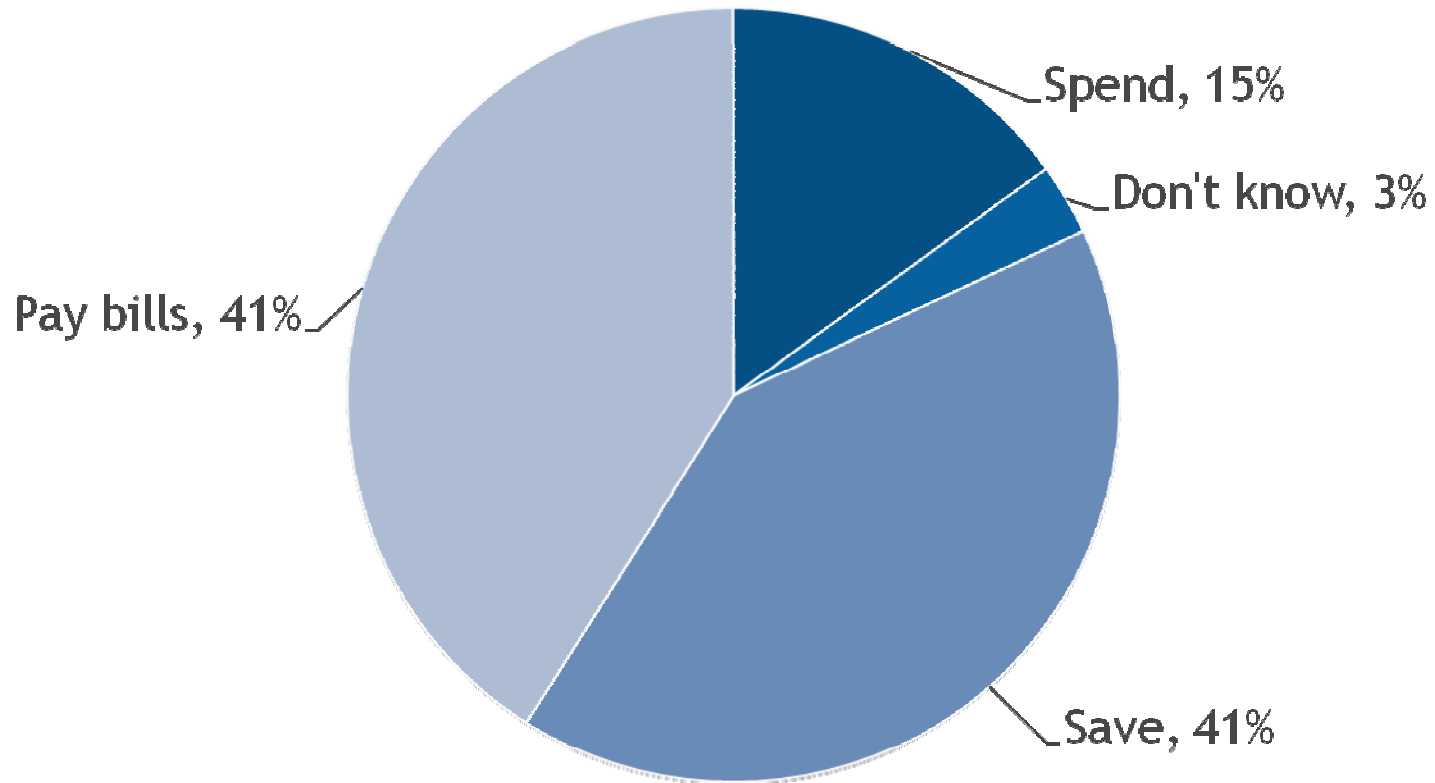
Most people expect to receive a refund on their 2009 taxes.

Expected Size of 2009 Refund



Most people expect their 2009 tax refund to be about the same as it was for 2008.

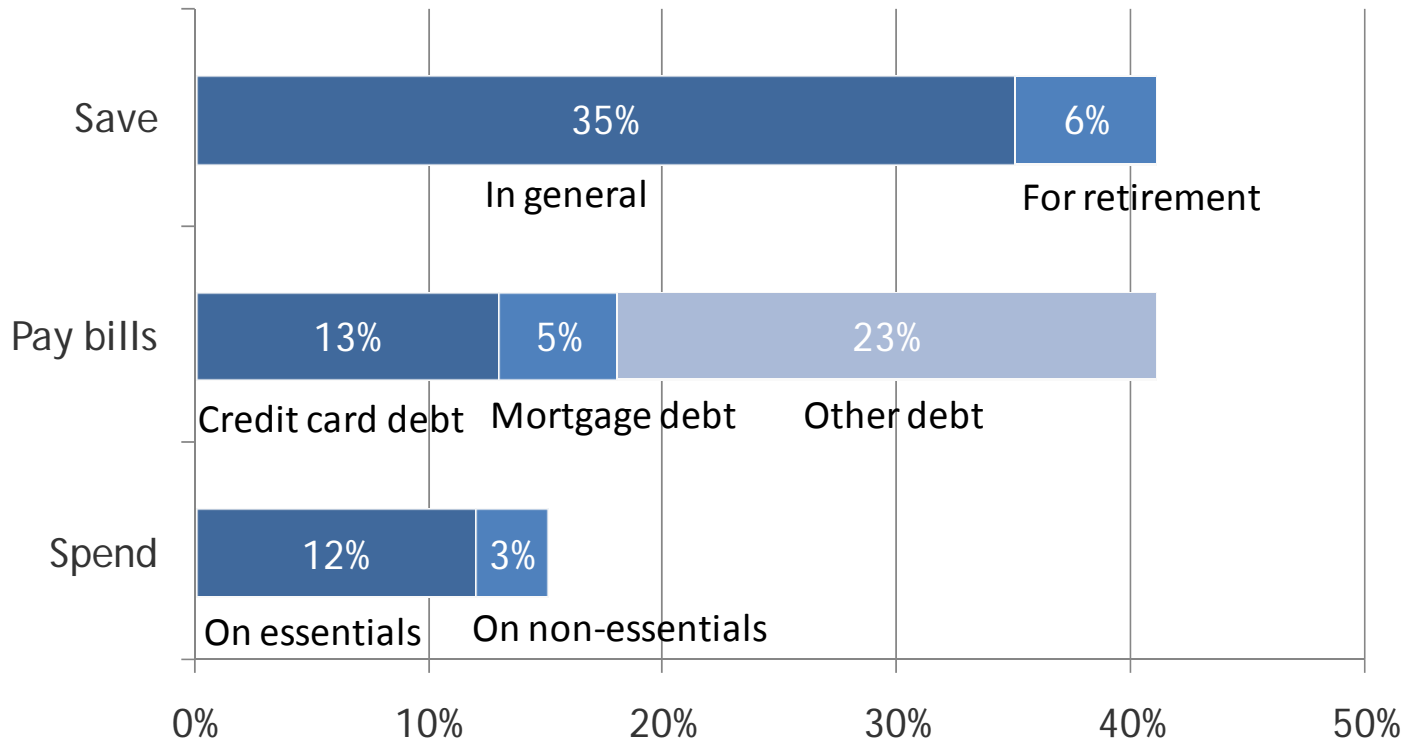
How Majority of Refund will be Used



Most people indicate they will use the majority of their tax refund to reduce their debt or that they will save it.

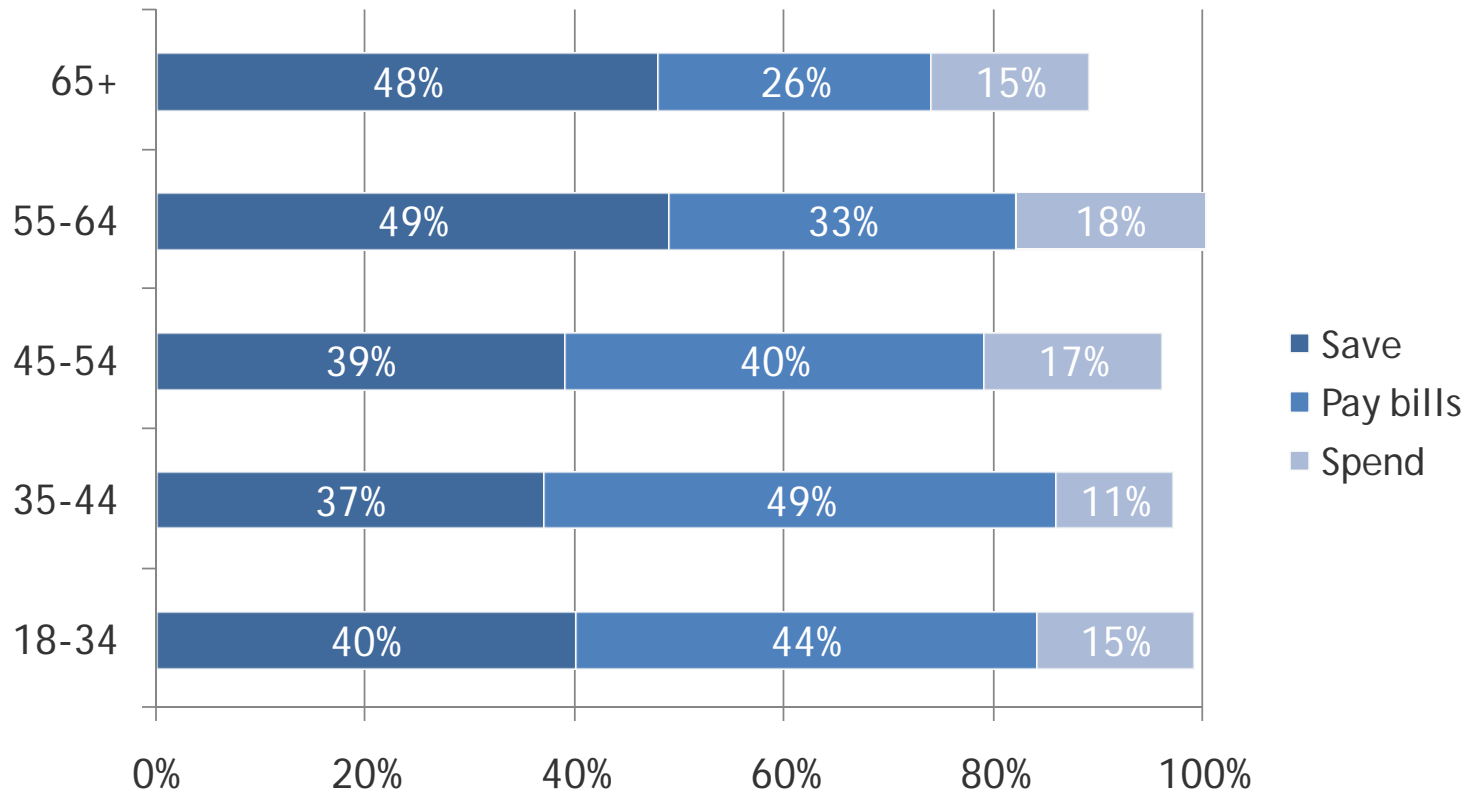
Refund Plans

by type of saving, bill payment or spending



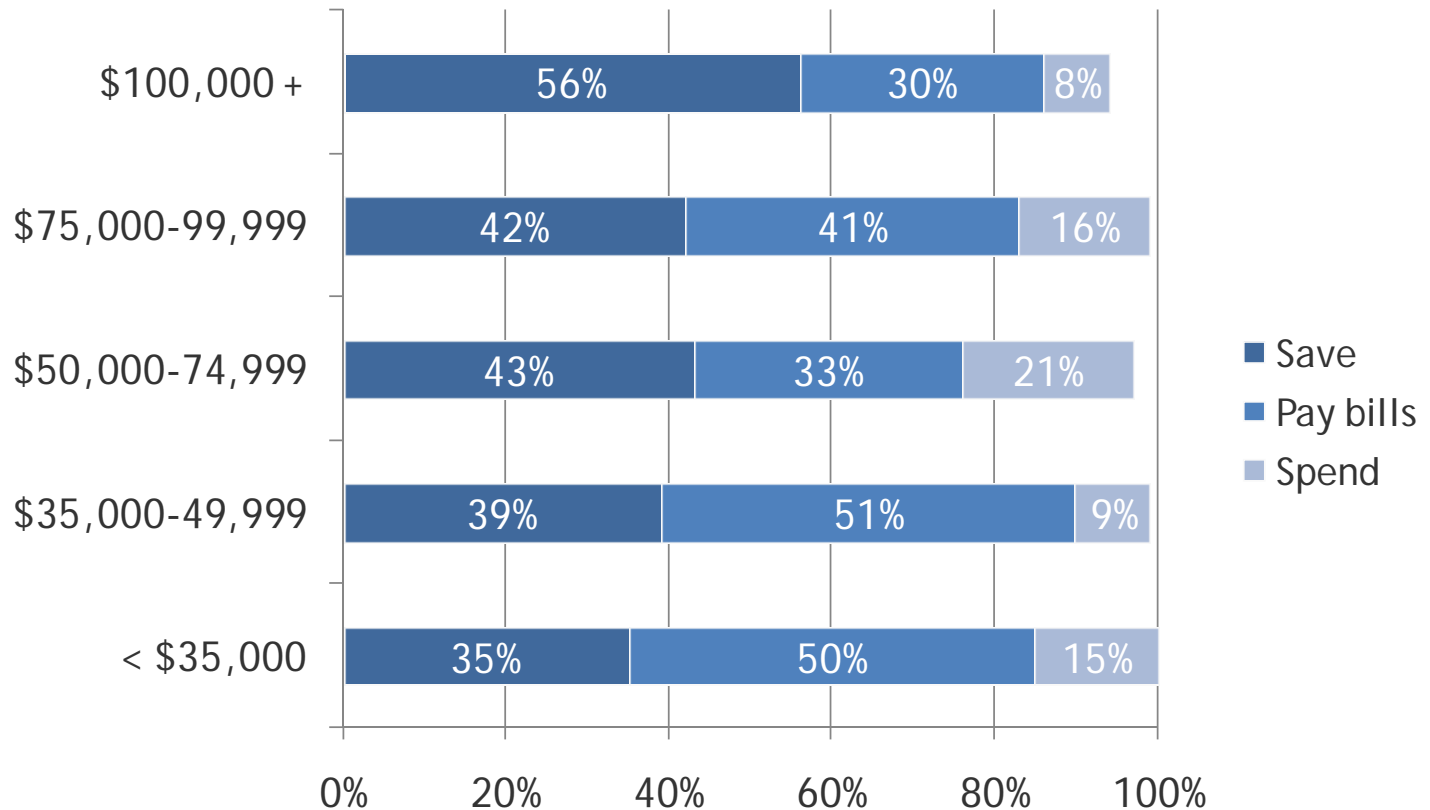
When different ways of spending, paying debt and spending are specified, only three percent of people plan to spend most of their refund on non-essential items.

Refund Plans by age



Higher income households are more likely to save the majority of their refund while lower income households are more likely to use the majority of their refund to pay down debt.

Refund Plans by income



Higher income households are more likely to save the majority of their refund while lower income households are more likely to use the majority of their refund to pay down debt.

Survey Methodology & Notes

Survey Methodology

The *CompleteTax* Tax Refund Survey is based on a national probability sample of 1,021 telephone interviews among adults living in private households in the continental United States, conducted from December 17-20, 2010. Some results are based on a smaller sample of 935 adults planning on filing a 2009 federal income tax return. The margin of error for data based on total sample is plus or minus three percentage points. The survey was conducted by CARAVAN®, an omnibus service of Infogroup | ORC for *CompleteTax*.

About CompleteTax

CompleteTax (www.CompleteTax.com), an online tax preparation and e-filing service for the do-it-yourself taxpayer, is the smart, simple solution for people who want to get their taxes done quickly, easily and accurately and maximize their tax refund. *CompleteTax* offers comprehensive resources for preparing and e-filing both federal and state income tax returns. *CompleteTax* is developed by CCH, a Wolters Kluwer business (CCHGroup.com), a leading provider of tax, accounting and audit information, software and services.

Media Contacts

Leslie Bonacum, 847-267-7153, mediahelp@cch.com

Mary Jung, 773-429-0940, mtjung@msn.com

Source: *CompleteTax*, permission granted